

Field Service Bulletin

FSB-04.11-MISC-01

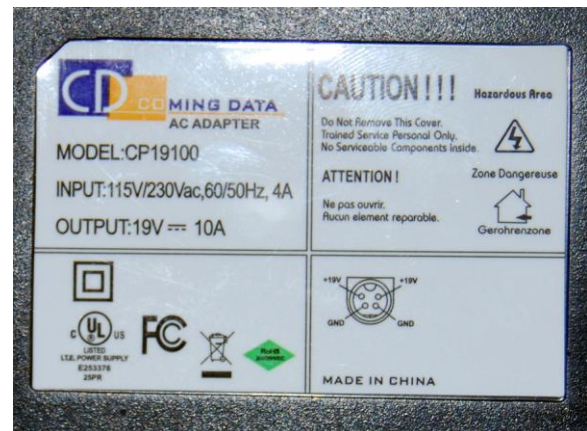
April 8, 2011

Date: April 8, 2011
To: EFJohnson customers and dealers
Subject: Multi-bay charger power supply, 585-5100-350 (part of charger kits 250-5100-360 and 250-5100-365)

PRODUCT RECALL

As an update to the Field Service Bulletin issued on August 25, 2010, we are now requesting that all of the power supplies referenced above be returned to EFJohnson for replacement due to a safety hazard identified with these units. For your reference, the replacement power supply unit has been assigned EFJohnson part number: 585-5100-351. Please note that only the power supply unit needs to be returned for replacement; the charger cups and charger trays do not need to be returned.

Pictures of the unit are provided below for additional clarification:



If you have one of these power supplies, please contact EFJohnson's warranty department for a replacement: call 800-328-3911 option 5 or email warranty@efjohnson.com.